Michele Anna Jordan 222 Ragle Avenue South Sebastopol CA 95472

Sep 26th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am extremely concerned about Congressional plans to dismantle elements if the 1996 Telecommunicatins Act, an action that would force thousands of users, perhaps millions, to have limited ISP voices. I use Sonic, a fabulous local company, for both my landline and internet service. I rely on their good service for my livelihood, as I am a full time writer and work from home. In the past, Ive had to use AT&T because there was no alternative and they are horrendous. Their service is terrible. Their customer service is cumbersome and ineffective. In addition, they overcharged me by more than a thousand dollars and it took months to get a refund. Sonic customer service is locally based, friendly and superb. The company was founded by a local young man in his dorm room at our junior college. Please follow the American spirit and allow Sonic and other similar companies to thrive.

Michele Anna Jordan